

#### **DOCUMENTED INFORMATION**

Ref.: IND.05.02.01 Review: 0 Date: 04/04/2018

**Page**. 1 de 2

**QUALITY POLICY** 

TITLE

# **Quality Policy**

### Mission

Cofundi is a customer-oriented company, with a clear dedication to service, which seeks to provide solutions to the problems of supplying aluminum castings, through:

- High flexibility and capacity to adapt to the needs of the customers.
- Compliance with established quality specifications.
- Obtaining profit for the company as a whole (employees and shareholders).

#### Vision

We wish that **Cofundi** It is a reference in the market of casting by gravity of aluminum parts in its different modalities; by:

- Specialization in short and medium series of parts with high quality requirements.
- The constant renovation of the means of production.
- Continued growth, allowing the company to consolidate its future.
- Continuous improvement of all the processes of the company.

## **Values**

- The attention, accessibility and response to our customers to get their satisfaction.
- The capacity to adapt to the needs of the clients.
- The concern for the quality and improvement of our work.
- Technological and professional knowledge.
- The continuing training of our staff
- The fulfillment of the requirements of the client, the legal ones and the regulations.

The quality system is structured in such a way that all the personnel of the company, from the management to the last worker, participate and contribute to the maintenance and improvement of the quality.



#### DOCUMENTED INFORMATION

Ref.: IND.05.02.01
Review: 0
Date: 04/04/2018
Page. 2 de 2

TITLE

**QUALITY POLICY** 

All the people of the company, at all levels of the organization, undertake to obtain the SATISFACTION OF OUR CUSTOMERS, supplying our products according to the required specifications and within the contracted time.

The fulfillment of the programs of improvement of the quality is the responsibility of all, being this greater according to the position that occupies in the organization chart, having as slogan the PREVENTION of the adverse factors to the QUALITY.

Each department will ensure the existence of appropriate processes and their correct application. And each member of the company undertakes to disclose the failures they know in the development of their function.

A continuous monitoring of the quality is established, reporting regularly to all the areas, and also establishes the mechanisms for the analysis and quick and complete resolution of the primary causes of the failures.

Specific objectives are set up, and the follow-up will be carried out periodically by the management.

To this end, management is committed to providing the means to provide service within the established level of quality, and the appropriate training to all the personnel of the company.

This quality policy must be understood, communicated, implanted and maintained up to date by all levels of the organization.

April 2018

Aitor Maeztu

Administrator of **COFUNDI**